



**MOHOKARE**  
LOCAL MUNICIPALITY

P. O. Box 20, Zastron, 9950  
Tel: 051 673 9600  
Fax: 051 673 1550  
E-mail: [info@mohokare.co.za](mailto:info@mohokare.co.za)  
[www.mohokare.co.za](http://www.mohokare.co.za)

## PUBLIC NOTICE

### MIGRATION TO A DIGITAL PLATFORM TO ACCESS AND MANAGE MUNICIPAL CUSTOMER STATEMENTS: CONSUMER PORTAL

The community of Mohokare Local Municipality (MLM) is hereby notified that the municipality has since commenced with the utilization of a digital platform, called Consumer Portal to enable account holders to access their municipal statements electronically.

For ease of access to the portal, account holders are urged to visit the following website and register to view, download and print their statements.

Website: [www.consumerportal.co.za](http://www.consumerportal.co.za)

#### The following are easy steps to register and access the portal:

1. Go to [www.consumerportal.co.za](http://www.consumerportal.co.za)
2. Select register and complete the table with all the required details (Municipal account number is mandatory)
3. Once the registration is complete, you will receive your log in details and taken straight to the dashboard to view a summary of your account

#### Some of the benefits available from the Consumer Portal includes:

- Easy registration through a register wizard
- 100% secure transactions with the use of our secure payment gateway
- Access to your full payment history and outstanding invoices
- View and manage your account and account information
- Make payment arrangements if unable to settle your account
- Convenient 24/7 access from home, work or on the go
- Save time with no waiting in queues
- Order, track and pay for new and existing municipal services
- Submit actual meter readings for accurate billing
- Easily log and track your service faults
- A greener environment with reducing RSA's carbon footprint (paperless)

The public must be aware that the portal will, at no point, leak any person's private information. The portal is 100% security compliant in accordance with security standards including https encryption and PCI payment gateway.

For any enquiries regarding the use or assistance of the portal, kindly contact our

Acting Revenue Manager,  
Diphapang Rannetla  
051 673 9600